

# Book a Sunnybrook Virtual Emergency Department Appointment



Sunnybrook Health Sciences Centre Emergency Department now has virtual appointments. You can book an appointment to speak with an emergency room doctor over secure Internet video instead of going to the hospital.

## About Virtual Emergency Department appointments:

- Available Monday to Friday, from 2 p.m. to 9 p.m. You can book online or over the phone.
- 15 minutes long on Zoom.
- You must be over age 16 and have a valid Ontario Health card.
- If you have a family doctor, you should phone them first. Many family doctors have urgent virtual appointments.

## Is a virtual appointment right for you?

You can use the virtual Emergency Department if you are having an urgent medical issue that is not life-threatening.



Bites and stings



Body aches



Rashes/Skin infection/Scabies



Fever



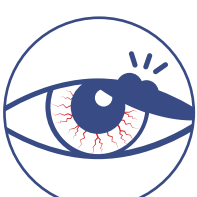
Frostbite/cold injury



Diarrhea



Headache



Painless red eye/  
Eyelid redness/bump



Nausea



Sprains and minor injuries

...and more

If you are in severe distress or are having a medical emergency, please call 911 or go to your nearest Emergency Department.



Find out more and book your appointment at [sunnybrook.ca/virtualED](https://www.sunnybrook.ca/virtualED)